



HOME COMFORT NATURAL GAS PLAN:

This plan offers one (1) yearly Tune-up and parts listed below that may need replacement; in addition to a discount of 35% off labor & parts will be applied when parts are not covered under plan. Plan covers up to one (1) system per residential home up to 350,000 btu's. \$292.00

- * Thermocouple
- * Pilot assembly
- * Roll out switches
- * Aquastat (single acting only)
- * Pressure Control
- * Pressure control piping
- * Gauge glass
- * Gauge glass washers
- * Non-programmable thermostat
- * 24V transformer
- * Exhaust pipe (3ft of single wall only)
- * Fan & limit control
- * Emergency switch

ALLOWANCES: \$300.00 toward Boiler/Furnace replacement.

**** All included with our outstanding customer service****

CONTRACT GUIDELINES:

- * Failure to maintain a satisfactory credit rating, or if account is 30 days past due.
- * Any unauthorized or uncertified person other than a quality Hilltop Energy technician attempting to repair equipment.
- * Failure to repair or replace components which are necessary for normal operation of boiler and or furnace.
- * If the service contract is terminated for any of the above reasons, standard rates for parts and service will apply for the duration of contract. Customers are required to send a written letter within seven (7) business days from the desired cancellation date. Customer will remain liable for service if cancellation letter is not received.



SERVICES & CONDITIONS:

Our service plans are limited to the burner and controls: Labor is not covered for any work or replacement of parts not covered under contract.

Parts replacement: The subsequent controls and burner parts listed under each plan shall be repaired and replaced at no charge due to normal wear of the heating system.

Service plan does not cover: plumbing work, boiler/furnace replacement, domestic hot water tanks, low water cut offs, duct work, radiators, all valves, humidifiers, piping and boiler treatment.

Replacement parts: Unavailable source of supplied parts **cannot** be guaranteed.

Hilltop Energy: reserves the right after inspection of equipment to indicate which plan would be the right protection for the heating system. ****Maintenance does not apply to obsolete equipment****

Annual Maintenance Service: The annual maintenance shall be performed once yearly at no charge, this service should be scheduled between April 1st and September 15th. Customers requiring a different time period will be serviced on a first come first serve basis.

Annual Maintenance: Clean boiler/furnace, lubricate motor bearings, make adjustments to the burner controls for efficiency, clean smoke pipe & base of chimney, check draft in chimney, perform combustion & efficiency test on unit, vacuum soot around base of boiler, flush gauge glass and fill water to level.

Emergency Service: Hilltop Energy will provide emergency service as prompt as possible, however we can not be liable for any delay or failure to supply service and or materials due to conditions beyond our control.

Service plans do not cover the cost of labor & materials for: flushing boilers, draining or bleeding systems or for damage caused by fire or water which may affect the normal operation of the equipment. Hilltop Energy assumes no responsibility for thermostats set above or below room temperature, switches turned off, circuit breakers off/tripped, limits set too low, failure to maintain proper water level, failure of low water cut off operation (the low water cut off should be flushed on a regular basis by the owner to prevent sediment from interfering with operation, or for failure of automatic water feed devices). Hilltop Energy assumes no responsibility for heating failure when home or building is unoccupied.

Applicant's Signature: _____ Date: _____

Print Name: _____ **(Mail back to office)**